

Accommodation Terms & Conditions

By making a payment to or completing a booking form the client is complying with and agreeing to the following:

1. Use of the Wootton Park

- a. All persons coming to Wootton Park shall:
 - i. Comply with all licensing, health and safety and other regulations;
 - ii. Not act in an improper or disorderly manner, leave promptly at the appropriate time and comply with any reasonable requests made by Wootton Park owners or employees.
 - iii. be responsible for their own Health & safety and should act in a sensible manner at all times. Any areas of the grounds which are unlit are out of bounds after dusk.

2. Liability

- a. Wootton Park shall not be liable for any failure or delay in performing any of its obligations if the failure or delay was due to any cause beyond its reasonable control, including (without limitation) war or threat of war, civil or political action or disturbance, riot, natural disaster, fire, epidemic, bad weather, terrorist activity (threatened or actual), military activity, governmental or regulatory action, industrial dispute, act of God, failure of power or machinery, failure of or interruption in externally provided services and utilities, and all similar events outside the Wootton Park's control.
- b. Persons attending any event at Wootton Park do so at their own risk and on the strict understanding that Wootton Park does not accept any liability for death, personal injury, damage to or loss of property incurred on site no matter how caused. The client will be held responsible for any damage caused as a direct result of negligence by the client, their guests or their suppliers. The management reserve the right to terminate an event at their discretion in the event of damage being caused or likely to be caused.

3. Companies

- a. Accommodation is operated by MJ & IR McCall.
- b. Events are operated by Wootton Park Ltd
- c. Farm & Business Centre are operated by RH McCall & Son.

4. Payment Terms

- a. **Cancellation Policy - All payments are non refundable.** In the event of a cancellation we may have difficulty acquiring another booking.
- b. **Full payment is required at the time of booking**

5. General

- a. Wootton Park reserve the right to cancel a booking or transfer a booking to alternative accommodation should there be a double booking.
- b. Prices are based on two adults sharing. Additional guests will be charged extra.
- c. Wootton Park reserve the right to cancel any booking with 24 hours notice upon which we will refund any money paid to date. Wootton Park will not be liable for any costs, loss of deposits or fines incurred by the client from should the booking not be able to proceed.
- d. **Food should not be taken into the rooms.** Please eat in the dining room where plates and cutlery are available on request.
- e. It is against the law to smoke in our venue, all rooms and communal areas. We operate a strict **no smoking** policy and a £100 charge will be levied to any guest found smoking inside.
- f. **E-cigarettes are not permitted** indoors.
- g. Please **do not leave valuables at Wootton Park**, whether in your vehicle, in the venue or accommodation. Wootton Park cannot be held responsible for any loss or damage. If you have any valuables please give them to the manager who can then put them in the safe.
- h. Any disruptive behaviour will result in the person responsible being asked to leave the premises and no refund will be given.
- i. Any person found carrying or using drugs or other banned substances will be asked to leave the premises immediately.